

# SERVICE CARD



**Phone: 0049 (0) 6294 4204 3400**

**Fax: 0049 (0) 6294 4204 4700**

**Email: hotline@ansmann.de**

Please add this service card to your return shipment!  
Please fill out completely and do not forget your signature!

Product: \_\_\_\_\_  
Part number (optional): \_\_\_\_\_  
Customer number (optional): \_\_\_\_\_  
Company (optional): \_\_\_\_\_  
First name: \_\_\_\_\_  
Last name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Zip Code/City: \_\_\_\_\_  
Phone number for requests: \_\_\_\_\_  
Accessible from: \_\_\_\_\_ o'clock to: \_\_\_\_\_ o'clock  
Email: \_\_\_\_\_  
Permission to repair: max. \_\_\_\_\_ €

When does the malfunction occur (please mark with a cross)?

- Directly after switching the device on    Infrequently    After approx. \_\_\_\_ hrs.    After end of charging  
 Others: \_\_\_\_\_

Error description:

**Note:** When you return any e-bike batteries, please always add the charger to the return shipment!

Notes/comments:

\_\_\_\_\_  
Place, date

\_\_\_\_\_  
Signature

**Returned products with cost on our part CANNOT be accepted!**