

EN - WARRANTY CARD

Part No.: _____ Designation: _____

Your contact: Name: _____



E-Mail: _____

Date of purchase*: _____

*Please enclose proof of purchase

Dealer's name | _____

Place of purchase: _____

Description of fault: _____

WARRANTY CONDITIONS

Warranty period: 2 years from the date of purchase

Within the warranty period we will rectify defects free of charge by replacement or repair (no assumption of transport costs). In the case of a replacement, you will receive a product of the same quality and type. The warranty services do not extend the warranty period, nor do they initiate a new warranty.

The warranty period begins on the date of purchase of the product and is valid throughout the European Union, Norway, Switzerland and the UK.


The warranty granted to you is in addition to and does not affect your statutory rights.

TO MAKE A CLAIM UNDER THE WARRANTY, PLEASE NOTE THE FOLLOWING:

1. Before you send in your device, please contact our service department:
 - a) Preferably via the service portal at:
www.ansmann.de/warranty/support
 - b) by email: service@ansmann.de
2. Receipt of a service ticket
3. Send the product in with the complete scope of delivery and original sales receipt, as well as a fully completed warranty card

WARRANTY CLAIMS ARE EXCLUDED IN THE CASE OF DAMAGE CAUSED BY:

1. Events of external force / force majeure (lightning, fire, water, voltage surge, etc.)
2. Improper handling or transport
3. Non-compliance with the operating instructions (safety instructions, care & maintenance)
4. Improper modification/processing by third parties
5. Use not in accordance with the purpose of the product

 Our warranty terms can be found online at www.ansmann.de/warranty. The guarantee does not apply to damage to the device arising through a failure to comply with the operating instructions. Your statutory warranty rights are not affected by this.

CONTACT DETAILS / RETURN ADDRESS:



ANSMANN AG | CS-Service Warranty | Industriestr. 10 | D-97959 Assamstadt | Germany